Brother-Owl™ for ORACLE Version 7.1

System Requirements
November 12th 2009

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Brother-Owl is a Windows client application based on the Microsoft Management Console (MMC) interface. The optional High Speed Data Collector (HSDC) runs on the Oracle hosts from which you want to collect SQL statements from the System Global Area (SGA). Brother-Owl connects to Oracle database instances by way of SQL*Net, which means that you must have an Oracle client installed on the same workstation as Brother-Owl.

Client Requirements

Brother-Owl has the following requirements for the client computer. Verify that your system meets the following minimum requirements. Note: Brother-Owl supports any back-end server such as Linux without HSDC support.

Resource	Requirement
Memory	512 MB recommend, 256 MB minimum.
Available Disk Space	130 MB minimum.
Monitor	SVGA with a minimum resolution of 1024x768
Database	Oracle client 9*i,* 10*g, or* 11g (See Oracle 10g and 11g limitations).
OS Permissions	Local administrator.
Operating System	Microsoft® Windows® 2003 (32 bit) Microsoft® Windows® XP Professional SP2 (32 bit) Microsoft® Windows® Vista (32 and 64 bit)
Additional Software	MMC is required and is included in Windows 2003. Microsoft Internet Explorer® (IE) 6.x or later is required for accessing online help. Microsoft® Windows® .Net Framework 2.0. If this is not installed the client console install will optionally install this component. Adobe® Acrobat® Reader v7 or later is required to view PDF reports and product documents.

Oracle 10g and 11g Limitations

For SQL statements that contain the following new 10g and 11g features, you can generate explain plans but cannot generate rewrites or use the simulation features of Brother-Owl:

- Multi-set Operators
- Equality and Inequality Operators Against Nested Tables
- Partition Outer Joins
- MODEL Clause of SELECT Statements
- SAMPLE Table Scans
- Enhanced Materialized View Access

High Speed Data Collector Server Requirements

Verify that the host computer for the HSDC meets the following minimum requirements.

Resource	Requirement
Memory	2 GB recommended, 1 GB minimum.
Available Disk Space	450 MB minimum.
Database	Oracle 9.2.0.4, 9.2.0.6, 9.2.0.8, 10.1.0.5, 10.2.0.2, and 10.2.0.3.
Operating System	AIX 5.2, 5.3, and 6.0 (64-bit) Solaris 9 and 10 (64-bit) HP-UX 11i (11.11 minimum) PA-RISC (64-bit) HP-UX 11i (11.23 minimum) Itanium

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PRODUCT SUPPORT

Before contacting Database-Brothers for technical support issues, please have the following information ready:

Product information:
- product name
- product version (release number)

Operating system and environment information:
- computer model
- operating system, version, and service pack or other maintenance level
- system hardware configuration
- related software (database, application, and communication) including type, version, and service pack or maintenance level

Sequence of events leading to the issue.
- messages received (and the time and date that you received them)
- product error messages
- messages from the operating system
- messages from related software